



THE UNIVERSITY
of ADELAIDE
COLLEGE

2024 Welcome Guide

The University of Adelaide College

Melbourne campus



college.adelaide.edu.au/melbourne



Welcome

Welcome and thank you for accepting your offer to study with us at the University of Adelaide College, Melbourne Campus. A modern city campus located in the Docklands, with access to first-class amenities in our purpose-built home. 2023 marked the 20th anniversary in the partnership between the University of Adelaide College and the University of Adelaide. As we continue to maintain and enhance this union, you become part of this honourable relationship as a student of the College.

We are looking forward to welcoming you to this exciting new chapter of your life; and taking your first steps towards your undergraduate or postgraduate study at the University of Adelaide – a member of the prestigious Group of Eight universities, and consistently ranked in the top 1% of universities worldwide.

The University of Adelaide College delivers world-class programs within our facilities. Since our inception at both our Adelaide and Melbourne campuses, thousands of our College graduates have progressed to the University of Adelaide to study their chosen degree. There are many reasons you can have confidence that studying with us is the right choice.

The dedication of our world-class teachers, small class sizes and supportive approach, guarantee individual attention and the highest quality of learning. Our professional Academic team are working to develop an interesting and engaging study program for you to engage with. Our committed and friendly Student Services team are here to ensure you are supported throughout your time at the College and can assist you with program advice, information about campus and city events, your accommodation options and if required, transitioning to the University with confidence.

Moving to a new city can be daunting and challenging but can also be very exciting with the right guidance. That is why we have created our Welcome Guide to assist you with preparing to start at the College. We hope the checklists and information about the College and the city of Melbourne is helpful in getting you ready to start this exciting journey with us!

On behalf of all our staff I extend a personal welcome to you from the University of Adelaide College, Melbourne Campus. I look forward to meeting you in person.

It is a wonderful place to study and I am confident that you will enjoy your time here with us.

DEREK MILLIGAN

National Campus Director

Before you leave

Moving to a new country provides different challenges. We understand that you may have questions about preparing for your stay in Australia. There are some important things you need to know before you leave that will make for a better experience when you arrive.

Money matters

The amount of money you bring with you is a personal decision. The estimated cost of living for students in Melbourne is approximately AUD \$34,258* per year. You must make sure you have enough funds to cover your bond/rent and moving in expenses for your accommodation on arrival. You should also have money to cover expenses such as temporary accommodation (if applicable), meals and transport (public transport, taxis). However, you should not carry large amounts of cash with you. Check studyaustralia.gov.au for more information.

Health

Make sure your immunisations are up to date before you leave. Have a dental check-up also as this may be less expensive in your own country.

Excess baggage

We recommend you check with your travel agent or airline regarding excess baggage.

Weather

Melbourne has a reputation for its variable weather. It's not uncommon to experience all four seasons in one day! December through to February are the hottest months. June to August are the coldest months.

Clothing

Students dress casually for classes. Make sure you pack options! Melbourne can have very hot and dry days in summer. Throughout autumn and winter there can be many rainy days, so pack jeans, windcheaters or sweaters and a coat. A light waterproof jacket is also useful. You will want to bring some nice clothes for going out to restaurants, bars or nightclubs. Also bring clothing for sports and outdoor activities.

Electrical current

Electrical goods, such as computers, may be less expensive to buy overseas than in Australia and can be brought with you. Appliances rated 220 – 240 volts generally perform satisfactorily with the mains power supply in Australia. To make sure that you are able to use all your electrical appliances bring a converter and an adaptor with you, or alternatively you can purchase an adaptor upon your arrival from travel stores or some supermarkets.

Resources

Please visit the University of Adelaide website to get more information regarding preparing to leave for Australia: international.adelaide.edu.au/preparing-to-arrive. We also recommend you visit the Australian Quarantine and Inspection Service (AQIS) website agriculture.gov.au/travelling



* The cost per year is provided as a guide only based on insiderguides.com.au/cost-of-living-calculator and is subject to change.



Checklist

Use our checklist below to ensure that you do not forget anything and are well prepared for the exciting times ahead of you.

Airport pick-up

If you are under 18 years of age when you start at the College, unless you are travelling with a parent or guardian, it is compulsory to arrange an airport pick-up with the College. For assistance with accommodation or airport pickup arrangements, please contact collegeaccommodation@adelaide.edu.au

- Book flight to Melbourne
- Arrange to be met on arrival/ airport pickup or transfer
- Arrange accommodation in Melbourne
- Passport and other documents**
Remember to bring your passport and any other form of personal identification you may need. For example your birth certificate and driving licence (if you have one). Also bring certified copies of your qualifications.
- Confirmation of Enrolment**
Pack your Overseas Student Confirmation-of-Enrolments (CoEs) and any College documentation in your hand luggage so that it is easy to access on arrival.
- Student Visa**
Ensure that your passport (with visa, if applicable) is stored in your hand luggage. You will need it when passing through immigration.
- Homestay/residential address details**
Remember to pack your homestay or residential address details in your hand luggage so they are easy to access on your arrival. You will need this information for the arrival card at immigration.
- Proof of Health and Travel Insurance**
You must bring proof of your travel insurance and health insurance with you and store this information in your hand luggage. Also keep a copy of each with your family at home in case you lose any documentation during your stay.
- AUD cash**
Store a reasonable amount of cash (around AUD\$200 – \$300) with you or in your hand luggage. Try to avoid counting or pulling out your money in busy public places.
- Appropriate clothing**
Wear layers of clothing on your flight, so you can remove or add layers as needed.
- Prescription medication**
Bring medical history or prescriptions required for ongoing medication. Pack medication carefully in full packaging in case you are asked questions at customs on your departure from your home country or arrival in Australia.
- College Emergency number for flight delays**
If your flight to Melbourne is delayed, call Debbie Armstrong on +61 (0)400 807 815 so your airport pick-up can be re-arranged for you.
- Australian Border Security**
Australia has very strict border requirements of what can be brought into the country, which you should become familiar with. Visit Australian Border Force website for more information about what you can bring in. See more information of quarantine on the next page.



When You Arrive

Arriving at the airport of a foreign country can be a little overwhelming. There's no need to feel shy about asking for help: most airport staff will be happy to help you.

Quarantine

Australia has a unique environment that is free from many of the diseases and pests found elsewhere in the world.

If you are visiting Australia, you must be aware of Australian quarantine laws. It is extremely important that all items of an animal or plant nature are declared upon arrival in Australia.

On entering Australia you are required to complete an Incoming Passenger Card. You must read it carefully and complete the form truthfully.

The Incoming Passenger Card is a legal document and any false declaration can lead to prosecution resulting in a heavy fine, imprisonment, or both.

ALL animal and plant products, including food items, must be declared for inspection and in most cases will be returned.

Airport pick-up

If you prefer the convenience, or if you are under 18 years of age when you start at the College, we will arrange an airport pick-up for a cost of AUD \$220.

To arrange an airport pick-up, contact your agent if they organised your enrolment for you or if you prefer, please contact:

Our Accommodation Manager:
Email: colleageaccommodation@adelaide.edu.au
Telephone: +61 8 8313 3229.

Provide your full name, the program you are enrolled in, arrival date, flight number and time and we will send you the confirmation of your airport pick-up.

Accommodation

Accommodation plays an important part in creating a solid foundation for your academic success and personal growth. Maybe you will want to try staying with an Australian family, for a full cultural experience. Or perhaps, you'd like to live in a shared house with friends. If you want some privacy and quiet, you might prefer your own studio apartment. We can help you find a home that suits your needs. Some of the options include:

- Homestay with a local family
- Scape at La Trobe
- Scape Carlton

Are you under the age of 18?

Our friendly staff look after all students at the College, but we do take particular care of students who are under the age of 18.

Before you arrive, we will help you to arrange suitable accommodation, either with a local homestay family, or an apartment at our approved under 18 provider, Scape at La Trobe or Scape Carlton. We'll pick you up at the airport and transfer you to your new home.

At the College, we will assign you your own personal welfare officer, who you will meet with every two weeks to make sure you're settling into your new life in Australia.

Bank account

Students wishing to transfer money from overseas will need to:

- Complete either a telegraphic transfer or bank draft
- Know and include the BSB and account number for the account in which they wish to make a deposit
- Check with the relevant bank as to how long the transfer will take. Bank drafts can take 6-8 weeks to process and there may be fees involved for both transactions.

When shopping, both EFTPOS (Electronic Funds Transfer at Point of Sale) and major credit cards are widely used in Australia. Student Services will be happy to assist you if you need help.

When choosing a bank or a credit union, find out if they have a branch or ATMs (Automatic Teller Machines) located near to where you live and/or study. Before you open an account, make sure you know your bank's account keeping fees and service charges. Every bank offers general savings accounts that allow you to bank online, deposit or withdraw money from an ATM and use EFTPOS.

Opening a bank account

Students can open an Australian bank account from their home country. A number of Australian banks offer this service online. To open a bank account once you're in Australia, you will need to complete a 100-point identity check. To do this you will need to provide identification, such as your passport, student card, birth certificate, driver's licence, credit card, phone or electricity bill.



Banking and Phones



Student accounts

There are lots of great savings available just for students. Remember to let the bank know this at the time when you open your new bank account. Some of the following banks don't charge fees, have extensive ATM networks and some offer student discounts!

Bankwest (13 17 19)

bankwest.com.au
142 Elizabeth Street, Melbourne

Westpac (13 20 32)

westpac.com.au
Victoria Harbour
Between Shops 7 & 8
93 Merchant Street
Docklands

NAB (13 22 65)

nab.com.au
The Concourse, 700 Bourke St
Docklands

Commonwealth (13 22 21)

commbank.com.au
385 Bourke Street
Melbourne

ANZ (13 13 14)

anz.com.au
833 Collins Street, Melbourne

Mobile phones

Please Note: Under 18's can only purchase a pre-paid SIM card, once they are 18 years of age they can sign a contract. When you arrive in Australia, it is very important to contact your family in your home country to let them know you have arrived safely. Here are some tips to remember when signing up for a new phone.

Tip 1 – Research

When setting up a SIM card in Australia you should first research different phone companies to find the provider that best suits your needs and budget.

Tip 2 – Identity documents

Make sure you take identification documents such as your passport, visa, bank account statements, ATM card, insurance card, utility bills in your name (such as water bills or electricity bills), credit cards, or a driver's licence. The mobile phone provider will give you a full list of acceptable forms of identification.

Tip 3 – Contract vs. pre-paid

SIM cards are available in two general forms in Australia: (1) pre-paid and (2) contract. Under 18's can only purchase a pre-paid SIM card, once they are 18 years of age they can sign a contract.

1. Pre-paid SIM cards require you to pay an upfront fee and register the SIM yourself. You then pay for extra credit when you need it. Credit can generally be purchased online, or at convenience stores, supermarkets and service (petrol) stations. Pre-paid SIM cards will most often be sold independent of phone handsets, meaning that you will need to either use your existing handset or buy a handset separately.

2. Contract SIM cards, as their name suggests, lock you into a contract with a phone provider for a certain period of time (usually 24 months). You will be required to pay a certain dollar amount every month, which gives you a set amount of data and call time. Breaking the contract will likely mean that you will need to pay out the rest of your contract as an early termination fee. Contract SIM cards are often packaged with a phone handset.

Tip 4 – Unlocking your phone

Be careful! If you are using the handset from your home country, you may need to first unlock your phone so that it can use an Australian SIM card. You will need to contact your mobile phone provider in your home country for instructions on how to do this.

Tip 5 – Dual-SIMs

Some mobile phones allow dual-SIMs, which means you can install one SIM card for local calls and one SIM card for international calls.

There are a number of mobile network providers including:

- Optus www.optus.com.au
- Telstra www.telstra.com.au/mobile-phones
- Vodafone www.vodafone.com.au





What do I need to bring?

It is important that you bring your passport and details of your current Australian address – even if it is only temporary. This is required by immigration authorities. You will receive essential information during the orientation period and complete forms for our records.

Your First Day

We can't wait to meet you and get you settled into this exciting new chapter. You may be feeling nervous and excited at the same time. Our Student Support team is here to help you get acquainted with the new College and studying in Melbourne.

Orientation

We look forward to welcoming you to the College at orientation. Orientation is compulsory and you are expected to be onshore to attend all of the organised sessions.

You will receive an email, around two weeks, prior to your orientation containing more details and the orientation schedule. This will be sent to the email address that you included on your College application. The first week of your College program will be your orientation, and orientation is compulsory. Please follow the orientation schedule. The College is located at Level 3, 370 Docklands Drive, Docklands.

What will I do at orientation?

We will finalise your enrolment and help you get set up as a College student. There will be some important information sessions during the week that you are required to attend which will cover the following areas:

- Study skills
- Purchase of textbooks
- College and university services and facilities
- Details of local transport
- Student responsibilities

- Australian Tax File Number
- Overseas Student Health Cover
- Student ID card
- Campus tour
- Living in Melbourne
- Residential apartment accommodation
- Virtual hub
- Registration with Sonder (a wellbeing support app).

Under 18 students

Australian law considers international students under the age of 18 to be minors and as such the College takes special care of their welfare and development. Students who are minors must stay in their approved accommodation until they turn 18 years of age. Students having any concerns or queries must liaise with the College staff who will assist with their welfare and general support arrangements. You will meet with a College staff member on a regular basis to check on your welfare status. The College takes our responsibility to minors very seriously and regular checks are made to ensure that your welfare and accommodation arrangements are satisfactory and that your studies are progressing well.

What to expect?

Starting your studies in Australia may be a challenging experience. You may need time to adjust to new teaching styles and new expectations. Requirements of your studies will include:

- Contributing to class discussions
- Being an independent learner
- Thinking creatively
- Expressing your views and feelings
- Asking questions
- Planning and managing your time effectively
- Completing all types of program assessment (i.e. essays/assignments/oral presentations).

Study Melbourne

If you're looking for an international student mentor, tickets to the hottest events, help with writing a resume, an opportunity to be an international student leader, or just for some fun, Study Melbourne is a brilliant organisation driven by, and for international students.



studymelbourne.vic.gov.au

Campus Facilities

The University of Adelaide College, Melbourne Campus is located on the western fringe of the city in Docklands. The free city circle tram stops at our front door, and there are high-end shopping, cinemas and hotels just a short stroll away.

Student Services

You can meet with our friendly Student Services team at any time to discuss any challenges or concerns that may arise. We can provide program and enrolment advice, study and career pathway guidance as well as additional support for under 18 students. If you are not sure who/where to ask, speak with us! We also regularly organise activities and social events so you can engage with your peers in the College community.

What can Student Services do for you?

- Connect you with academic support
- Provide you with program and enrolment advice
- Assist with degree choices and course selection
- Provide welfare support for personal issues (including confidential counselling)
- You must also register with Sonder (a wellbeing support app)
- Help you manage your time and deal with study pressures
- General study and motivation assistance
- Connect you with legal assistance
- Help with accommodation
- Support for students under the age of 18
- Connect you with clubs, societies and peers to help you build your social networks

Learning support

We have students from all over the world and to ensure you have the best opportunity to reach your potential, our tuition assistance sessions are available for you. Ask your teacher for more details.

Will I make friends?

This is a common question from students. And yes, you will make friends! Your teachers will help connect you to classmates – either virtually or in real life – and you have the opportunity to mix with students from all over the world. Remember, lots of people will be feeling the same way as you, so reach out and say hi to someone new. We also have a range of social clubs with activities and events designed to meet new people. If you need help connecting with a club or facility, see your Student Service team at the campus. We are here for you!

Computer access

Computer suites and wireless internet are available to all College students. There are a number of computers available to use anytime at the campus.

First class amenities

As a student at the University of Adelaide College, Melbourne Campus you will have access to first class amenities including:

- Modern classrooms and study areas
- Beautiful sun-filled student lounge

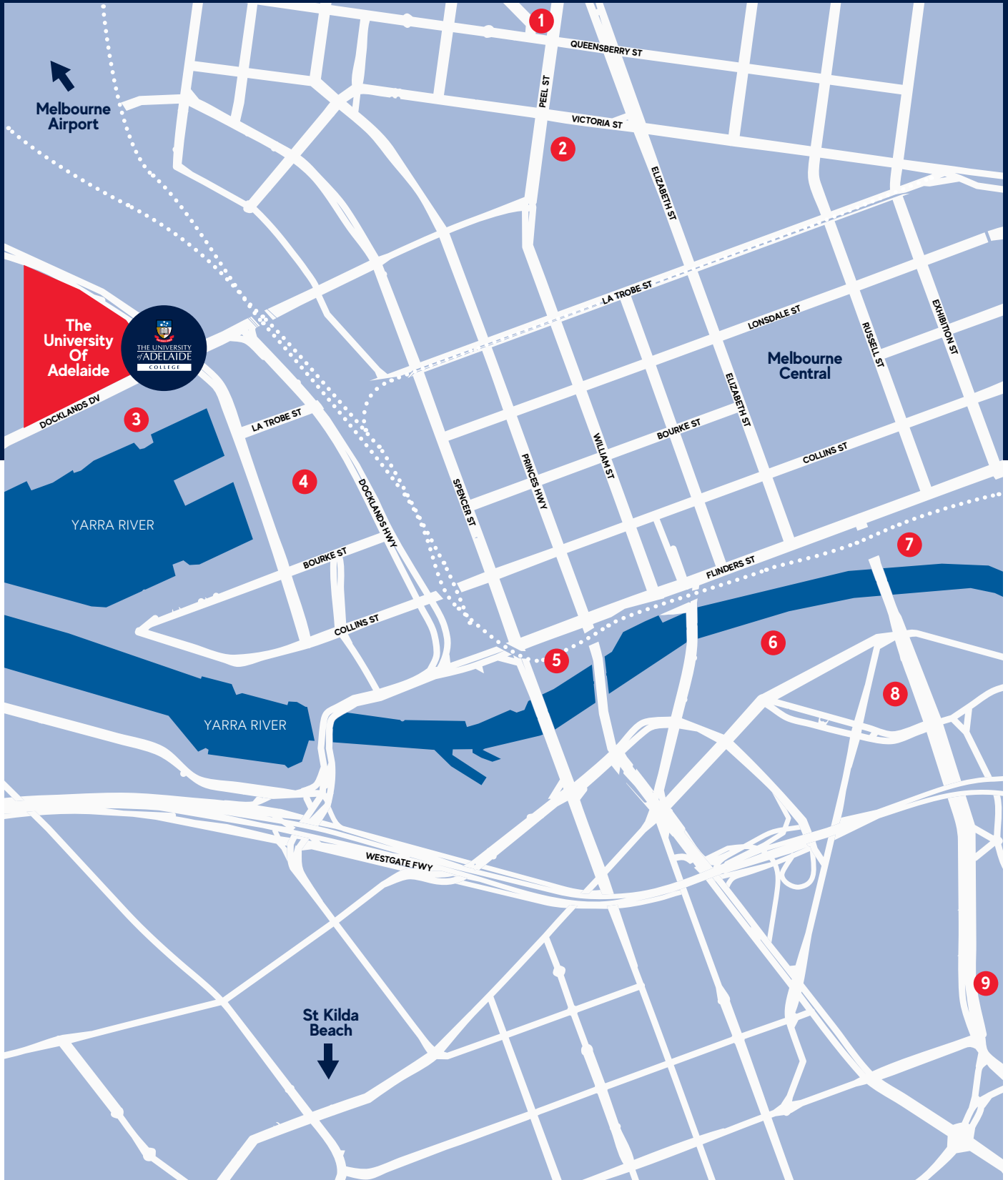


- Resource Centre
- Quiet rooms for rest or study
- Technology resources
- Fitness Hub
- Cafes
- Convenience store



Melbourne

- 1 Royal Melbourne Hospital
- 2 Queen Victoria Market
- 3 Newquay Promenade
- 4 Marvel Stadium
- 5 Sealife Melbourne Aquarium
- 6 Melbourne Skydeck
- 7 Federation Square
- 8 National Gallery of Victoria
- 9 Royal Botanic Gardens



Local Information

Melbourne is located in the Australian state of Victoria, and one of the most liveable cities in the world[^]. It also consistently rates as one of the best student cities[^] in the world... and it's not hard to see why!

Study Melbourne

With a long history of welcoming international students, each year more than 200,000 international students from over 170 countries choose to come to Victoria to study. Study Melbourne will connect you to a community of international students, to help you have the best possible time while studying and living in Melbourne.

Visit: studymelbourne.vic.gov.au/

Melbourne directory

Melbourne boasts a packed calendar of festivals, events, markets and exhibitions every year. Melbournians love their sports and the city plays host to a great range of sporting events throughout the year including Aussie Rules football, soccer, rugby and grand slam tennis. Add to this Australia's best and most stylish shopping, excellent coffee, fabulous food, art-filled laneways, a thriving cultural and music scene and you have everything you need to make your study experience, truly memorable.

Arts and culture

National Gallery of Victoria

The oldest and most visited Australia art gallery.
ngv.vic.gov.au

The Australian Centre for the Moving Image

Australia's national museum of film, video games, digital culture and art.
acmi.net.au

Arts Centre Melbourne

Australia's largest performing arts venue.
artscentremelbourne.com.au

Food, drink, entertainment and travel

Visit Melbourne

The official travel website for Melbourne – it's your one-stop-shop!
visitmelbourne.com

Broadsheet Melbourne

A great city guide covering food and drink, art and design, travel, entertainment, and more.
broadsheet.com.au/melbourne

Timeout Melbourne

Find out what's on in Melbourne!
timeout.com/melbourne

Shopping

Melbourne Central

melbournecentral.com.au

Emporium Melbourne

emporiummelbourne.com.au

Collins Street

collinsstreet.com.au

Sport

Australian Football League

afl.com.au

Melbourne Victory Soccer

melbournevictory.com.au

Australian Open Tennis

ausopen.com

Public transport

Melbourne has an extensive and reliable public transport system of trams, trains and buses that connect the city with the suburbs. In the city, trams are the most common form of transport.

myki is your ticket to travel

myki is your ticket to travel on trains, tram and buses in Melbourne and many parts of regional Victoria. Just buy your myki, top up with myki Money or myki Pass and you're ready to go! Learn more here:
ptv.vic.gov.au/tickets/myki

Free city trams!

Melbourne has a Free Tram Zone that extends from Queen Victoria Market to Docklands – where the campus is located – to Spring Street, Flinders Street Station and Federation Square. Travel on the City Circle Tram is also free. Hop on and off the historic trams as often as you like. You don't need a myki if you're only travelling in the city's Free Tram Zone or on the City Circle Tram.

Campus tram stop

The nearest tram stop to the campus is D10-NewQuay Prom/Docklands Dr. Make sure you press the 'next stop' button to get out at your stop.



Campus tram routes

35 City Circle (Free Tourist tram)
70 Waterfront City Docklands – Wattle Park (Free within CBD area)
86 Waterfront City Docklands – Bundoora (Free within CBD area)

You can also catch a bus or train!

There are several bus routes that go to the Docklands. The nearest train station to the campus is Southern Cross Station. You can catch a bus or train and then walk to the campus or connect to the 35, 70 or 86 trams. The easiest way to plan your

[^] Economist Intelligence Unit 2019 and QS Top Universities, Best Student Cities 2019



journey to campus is to visit ptv.vic.gov.au or download the Public Transport Victoria app to your phone.

Cycling to campus

Riding a bike to the College can save you money; helps keep you healthy and depending on where you live can be faster than taking public transport. Find the quickest, safest route visit: vicroads.vic.gov.au/traffic-and-road-use/cycling/bicycle-route-maps

Day trips

There is lots to see, do and explore in Melbourne! There are many fascinating neighbourhoods around the city centre

including Brunswick, Carlton, Fitzroy, Richmond and St Kilda.

You can venture further afield and take day trips from Melbourne to see some of the surrounding areas like the Yarra Valley and Dandenong Ranges and the Mornington Peninsula. Check out visitvictoria.com/regions for ideas!

Beach safety

Australian beaches are unpredictable and have hidden dangers that you should be aware of. Take the time to learn how to have a safe and fun trip to the beach.

Beach safety tips:

- Always swim between the red and yellow flags at beaches with patrolling lifeguards.
 - Never swim alone.
 - Read and obey all signs.
 - Don't swim directly after a meal.
 - Don't swim under the influence of alcohol or drugs.
 - Always check the depth of the water.
 - If you get into trouble in the water, stay calm. Signal for help by waving your arm and wait for assistance.
 - Learn how to spot a rip and keep clear of it.
- Learn more at: beachsafe.org.au

Student Health

We understand the importance of maintaining good health while studying with us – you know what they say, a healthy body equals a healthy mind. Please rest assured that should you need any assistance relating to your health, there are plenty of support services available to you.



If you require emergency medical help or your life is in immediate danger then you should dial triple zero (000) immediately for an ambulance or go to the nearest Hospital Emergency Department. If you go to a Hospital Emergency Department and it's not a medical emergency you will have to wait a long time to see a doctor.



Medicines

Medication or pharmaceutical products in Australia may be more expensive than in your home country. Medications such as antibiotics and antihistamines will require a doctor's prescription, to purchase at a chemist (pharmacy). Some milder antihistamines may be bought over-the-counter at the chemist. A pain-relieving tablet such as paracetamol or aspirin may be purchased without prescription at a chemist or supermarkets.

Overseas Student Health Cover (OSHC)

The Department of Home Affairs requires all international students to be covered by health insurance for the entire duration of their stay in Australia. The College can arrange this for you on acceptance of your offer or you can choose an OSHC provider of your choice. OSHC is insurance that provides cover for the costs for medical and hospital care which international students may need while in Australia. The University of Adelaide College's preferred provider is Bupa Australia.



Medical costs

Medical costs are at the discretion of your local doctor or hospital.

This insurance covers:

- Visits to a doctor (approximately 85% of the scheduled fee)
- The total cost of hospital treatment, provided that the treatment is in a public hospital and is provided by a hospital doctor
- Other medical services such as pathology and radiology
- Emergency ambulance transport.

Doctors

If you are feeling sick or have a medical issue that is not an emergency, then a doctor – also called GP (General Practitioner) should be your first point of contact.

The closest GP to the Melbourne campus is Victoria Harbour Medical Centre. For more information, visit victoriaharbourmedicalcentre.com.au.

You should take with you to your first appointment:

- student ID Card
- or have your OSHC App on your phone
- list of medications you are currently taking
- list of vaccinations you may have received in the past.

After hours GP

If it is after 6pm and you are feeling unwell, you can call a doctor to your home. Call 137425 (13SICK) or visit homedoctor.com.au.

Bupa GPs

If your OSHC is with Bupa you will be able to find an OSHC Doctor near you.

bupa.com.au/health-insurance/oshc/members-help-guide/find-a-doctor.

Is it an emergency?

If you require the opinion of a nurse as to whether you need to attend the doctor or hospital, call Health Direct Australia on 1800 022 222 to speak with a qualified nurse. An interpreter is available.

This insurance does not cover:

- Dental costs
- Physiotherapy
- Optical glasses, contact lenses
- Medical expenses for any pre-existing medical condition that you had before you came to Australia, during the first 12 months of membership
- Treatment covered by provisions for compensation and damages or accidents
- Pre-screening in the first 12 months

Please see a College Student Services staff member or your OSHC provider for more information.

More information - BUPA OSHC

- Ensure you register with myBUPA when you have received your membership number
- If you would like to renew or increase the length of your OSHC, please contact Bupa.
- If you would like extra cover for items not covered e.g. dental, physiotherapy, optometry (glasses, contact lenses), you may wish to take out extras cover for an additional cost.
- If you change your address while living in Australia you should notify Bupa within seven days.
- If the doctor you visit does not accept your Bupa card, please pay the bill in full for your visit, and collect your receipt. Then take your receipt to any Bupa Australia branch where you can apply for a rebate.

If you have any questions visit the Bupa Australia website at bupa.com.au/health-insurance/oshc or call 1800 888 942 (24 hours) from within Australia.

There are two BUPA offices in Melbourne:

- 195 Swanston Street, Melbourne
- 11 Exhibition Street, Melbourne

If you have OSHC with a different insurance provider, you will need to contact your provider yourself, or ask your education agent.

Developing a good understanding of Australian laws, customs and values in the society will help you settle in the new environment smoothly.

Laws & Customs

Laws

- In Australia no one under the age of 18 may buy or drink alcohol. It is against the law to buy alcohol for someone you know is under the age of 18.
- Driving under the influence of alcohol is a serious crime and the police undertake regular random checks.
- Buying, selling and using drugs is illegal.
- We may disclose personal information about you in accordance with our Privacy Policy (available at college.adelaide.edu.au/legal/), including to your education agent and the Australian government.

Customs

Customs are an accepted way of behaviour in a country. You need to know the Australian customs to help you feel comfortable with people. Some important Australian customs to know include:

- Please and Thank you: It is very important to use these words when asking or receiving gifts or favours.
- Women: Women in Australia are equal to men and should always be treated fairly. Men and women share equally in household work and childcare.
- Queues: Always stand in line and wait your turn when buying tickets, in a bank, post office or waiting for a bus. Keep to the left when standing on escalators or when walking/cycling on public pathways.
- Friendliness: Australian people talk to strangers in public areas. This is a great way to practise English, but caution should be taken. You should not give out your address and telephone number, or accept inappropriate invitations.
- Workplace Etiquette: Australians use a firm handshake when meeting someone for the first time. In the workplace, as with many situations, Australians will address one another using only first names. Eye contact is very important in conversation.
- Clothing: Clothing is an individual choice. Australian people dress for comfort, weather or social occasion.

Religion

While some Australian customs are influenced by English traditions and the predominant religion, Christianity, Australia has a growing multicultural population with different religions and faiths.

There are places of worship for all religions and faiths in Melbourne, all accessible by public transport. You can get more information about local religious institutions from the Student Services Team.





Your responsibilities

As an overseas student on a student visa, you have responsibilities to:

- Satisfy your Student Visa conditions
- Maintain your Overseas Student Health Cover (OSHC) for the period of your stay
- Meet the terms of the written agreement with the College
- Inform the College if you change your address or phone number
- Maintain satisfactory course progress
- Maintain a minimum of 80% attendance during your course

If you are under 18, maintain your approved accommodation, support and general welfare arrangements.

Values in Australian society:

- Rights of the individual
- Equality of individuals independent of gender, race, religion or personal preferences
- Independence
- Punctuality
- Politeness.

Smoking/Vaping

It is illegal to smoke or use e-cigarettes (vaping) in any public building in Australia, including toilets and fire escape stairs. If you wish to smoke/vape, it is polite to be at least four metres away from building entrances, and you must put all cigarette butts/vaping cartridges in a bin. If you set off a fire alarm in the building by smoking/vaping, you will be liable for the costs, e.g. Fire Rescue Victoria call out fees. It is illegal for anyone under the age of 18 to purchase cigarettes/e-cigarettes in Australia. All drugs and alcohol are strictly prohibited in the College.



Employment

For the amount of hours that you are permitted to work as a student visa holder, you may visit immi.homeaffairs.gov.au/visas/getting-a-visa/visa-listing/student-500.

From 1 July 2023, student visa holders can work no more than 48 hours a fortnight while studying, however it is important that you do not let any work interfere with your studies.

Be aware that there are laws in Australia that employers must adhere to with respect to hiring you as an employee. These include worker safety, tax payments and certain leave entitlements. There are also equal opportunity laws that protect employees from discrimination based on race, religion, age, gender, marital status or sexual preference or disability. Additionally, most workplaces have strict harassment policies that all staff must adhere to.

You must be paid an award rate (a minimum rate dependent on your age, expertise and area of work). Visit fairwork.gov.au to check your rights as an employee. There are certain jobs that you are not legally permitted to do until you are 18 years of age, e.g. working in premises licensed to serve alcoholic beverages.

The University's Career Hub gives you access to resources and workshops on topics such as resumes, cover letters, interview skills and more. See careerhub.adelaide.edu.au.

The following websites may be helpful for information on resumes and job searching:

- adelaide.edu.au/student/careers
- studymelbourne.vic.gov.au/employment-and-work
- myfuture.edu.au
- seek.com.au

For more information on your workplace rights, obligations, and pay rates, visit the Fair Work Ombudsman: fairwork.gov.au

If you need further advice, please speak to our friendly Student Services team at the College.

Legal Services:

Sometimes there may be a need to seek legal help. In Melbourne you can seek assistance from Study Melbourne www.studymelbourne.vic.gov.au/



Victorian Public Holidays

Holiday	2024
New Year Holiday	1 January
Australia Day	26 January
Labour Day Public Holiday	11 March
Good Friday	29 March
Easter Monday	1 April
ANZAC Day	25 April
King's Birthday	10 June
Friday before the AFL Grand Final*	Subject to AFL schedule
Melbourne Cup	5 November
Christmas Day	25 December
Boxing Day	26 December



Melbourne is a city of vibrant diversity and culture. I enjoy attending events, meeting people from different backgrounds, and immersing myself in the rich culture here. It is an experience that continuously broadens my perspectives and enriches my understanding of the world. The support I receive here extends beyond academics. The teachers and staff here are not just educators, they are mentors and friends.

Ziqi Mu (Mikko)
China
Pre-Master's Program

* Friday before AFL Grand Final typically falls on the last Friday in September





Important Information

University of Adelaide College

Melbourne campus

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Telephone +61 8 8313 2285


Enquiries college@adelaide.edu.au (future students)

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 college.adelaide.edu.au

 facebook.com/uniofadelaidecollege

 instagram.com/uniadelcollege

 linkedin.com/school/the-university-of-adelaide-college

 youtube.com/theuniversityofadelaidecollege

Emergency College Number: +61 (0)429 606 905

Police, Fire, Ambulance: 000

Useful website links

Australian Quarantine & Inspection Service

www.agriculture.gov.au/travelling

Australian Department of Foreign Affairs & Trade

www.dfat.gov.au

Bureau of Meteorology

www.bom.gov.au

Department of Home Affairs

www.homeaffairs.gov.au

About Melbourne

www.melbourne.vic.gov.au

www.visitvictoria.com

www.studymelbourne.vic.gov.au